XPANE
INTERACTIVE
CUSTOMER
EXPERIENCE
SOLUTIONS
MINT
EXPERIENCE. RETAIL.

TRANSFORM YOUR

CUSTOMER EXPERIENCE

WITH OUR TURN-KEY CUSTOMER ENGAGEMENT AND SELF-SERVICE SOLUTION

The XPane revolutionizes the traditional experience through self-service tools that enable you to promote key offerings while entertaining, educating, and supporting your customers.

XPane MINI Experience Panel

Our smallest, powerful interactive solutions. These micro units are perfect for countertop, shelves and other smaller footprints.

As a simple and easy to depoly solution, the XPane Mini will activate even the smallest spaces in your environment. This 22-inch all-in-one unit is our most flexible solution and is the perfect addition to any floor plan.

SELECT YOUR XPane

AVAILABLE ACCESSORIES:

HD Capture Digital Camera Kit
This high quality camera features a wide screen frame that supports a photo booth, visual concierge and live experience monitoring.

Live TV Connector
Optimized for extended stay/dwell environments, the live TV connector provides a balanced scheduled or simultaneous viewing experience between traditional programming and marketing content.

Discover how you can design a fully-immersive customer experience!

XPane 32 Experience Panel

Create a more intimate and seamless experience with the XPane 32. This versatile solution enables you to create a customer-first experience in any environment.

XPane 40 Experience Panel

The XPane 40 perfectly balances mobility and visibility. With a 40-inch display, this panel is guaranteed to capture your guest's attention and immerse them in your content.

XPane 55 Experience Panel

The XPane 55 engages your customers on a grand scale. With its impressive 55-inch display, this unit boasts enhanced visibility and supports multi-user experiences.

CUSTOMIZABLE CASE FINISHES

- BLACK PLEXIGLASS
- GREY STAINLESS
- SHAKER CHERRY
- WHITE PLEXIGLASS

Freestanding Pedestals

The XPane can sit perfectly on either a mobile or stationary pedestal. Whether you're looking for a portable solution for tradeshows or events or to preserve wall space, our pedestals offer a sleek, customer friendly experience.

Sun Visor

Ideal for outdoor displays, the sun visor allows you to maintain the quality of your digital experience in direct sunlight.

Identity Reader

Utilize employee ID or customer loyalty solutions to unlock audience specific content and self-service functionality.

THE EXTRAORDINARY

SERVICE & SUPPORT

BEHIND EVERY XPane

This turn-key customer engagement and self-service solution is powered by our above-standard technology. For each of our clients, we provide automated 24-hour remote monitoring and device management to ensure your audience receives a seamless experience all day, every day.

Each XPane can be delivered directly to your location and installed by our in-house experts to facilitate a successful launch. Our team is dedicated to providing simple and personalized onboarding and training to establish a foundation for long-term success.

Our clients also benefit from a 1-year parts & labor warranty and optional on-site white glove service and replacement. Additional extended warranty options are available to better guarantee your XPane delivers a next-generation digital experience.

- 1-Year Parts & Labor Warranty
- Extended Warranty (Optional)
- 24/7 Remote Monitoring
- Uptime and Reboot Services
- Help Desk & Phone Support
- On-Site White Glove Service & Replacement
- Quarterly Training Webinars
- Online Knowledge Base
- Engagement Tracking & Analytics

Guaranteed, dependable support and services

On-demand services to streamline your implementation

Onboarding Services
Select an onboarding package that fits your needs. We'll provide training and content management guidance along with the initial content population and app configuration of your XPane.

Ongoing Content Management
We will optimize your content library by gathering and developing content for the highest level of customer engagement and self-service.

Integration Services
Expand your XPane's capabilities with additional third-party integrations such as calendars, POS systems, inventory management or CRM solutions and more.

Creative Services
Our team can provide a one-of-a-kind experience, create and implement custom themes and templates, and build a design that reflects your unique brand.

Custom App Development
Don't see what you're looking for in our vast library of marketing and self-service applications? We'll work with you to bring your vision to life through custom experience application development.

ENGAGEMENT TRACKING & ANALYTICS

With every XPane, you will receive priceless insights into your customer and employee behavior and interactions. Collect and leverage data such as self-service application use, traffic & dwell metrics, social sharing statistics and conversion rates.

Through our cloud-based Dashboards and Reports portal, you'll have access to your data at any time, from anywhere. Plus, you'll be able to monitor the impact of your applications and quickly adjust your marketing message to ensure maximum engagement with your users.

CLASSIC

APPLICATIONS

INCLUDED TO KICK-START YOUR CUSTOMER EXPERIENCE

UNIVERSAL CONTENT MANAGER (UCM)

Upload and schedule dynamic digital messages in the most eye-catching format to engage your customers, reduce your costs and remain in complete control of your brand, content and message. Use UCM as a standalone app to deliver static content or to broadcast interactive content such as presentations.

FEED BROADCASTER

Organize and display internal, aggregated and live content such as RSS feeds or video streams to keep your audience engaged. Integrate, schedule and deliver noteworthy content such as:

Business
Health & Fitness
Weather
Traffic
Local News
Entertainment News
National News
Sports

E-Commerce

Endless Aisle

Wayfinding & Directories

Product Wizard

Social Media Connector

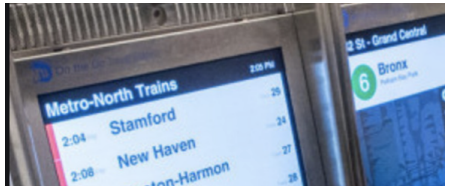
Queue Management

Menu Board

Reservations

Location Explorer

Advertising Campaigns



Transportation

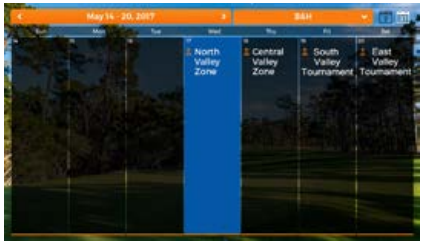
BOPIS

Activate these on-demand self-service applications

Recognition Board

Story Wall

Registration



Calendar

Chapters

Celebrate

Photo Booth

Brand Games

CONTROL PANEL

Create intuitive navigation, activate applications and manage the XPane and its accessories from a single, robust user interface. This one-stop application also enables you to mine your XPane data and view on-demand customer engagement reports.

And many more!

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XPANE™